



FOUR STAR ALLIANCE STANDARDS OF EXCELLENCE

Member guidelines for providing effective and ethical services.

- 1.** Treat program participants in an ethical manner not only by respecting their decisions and protecting them from harm, but also by actively making efforts to secure their well-being.
- 2.** Preserve and protect the right of each individual served to make his/her own choices concerning care and opportunities.
- 3.** Collaborate on intervention techniques and program implementation within Four Star Alliance membership to help improve our collective services.
- 4.** Endeavor to participate in collaborative research efforts and peer educational opportunities.
- 5.** Participate in standardized evaluations to drive continual change and improvement across Four Star Alliance membership.
- 6.** Conduct program assessments to collect necessary information from each participant to ensure their individual needs are met and quality services are provided.
- 7.** Share program objectives to address targeted benefits and provide evidence-based intervention strategies.
- 8.** Implement evidence-based interventions through recreational and wellness services intended to rehabilitate and reintegrate our warriors, striving to provide a continuum of care.
- 9.** Ensure that individuals receive service without regard to race, color, religion, creed, gender, sexual orientation, age, disability, disease, social and/or financial status.
- 10.** Provide each individual receiving care with information regarding the service along with the member's training and credentials.
- 11.** Safeguard information about individuals served.
- 12.** Respect the right of every participant to choose regarding participation in any fundraising and/or media promotions. Cooperation in these activities has no bearing on the participants' eligibility.
- 13.** Promote a healthy lifestyle for the warriors we serve and refrain from providing substances that may be detrimental to their health.

Committed to serving transitioning service members, veterans, military families and their caregivers with excellence.